Debt Collection for Agency Personnel Seminar March 25-27, 2002 Columbia, South Carolina

Agenda

Monday, March 25, 2002

8:00 - 8:30 A.m. Registration

8:30 - 8:45 A.m. Welcome and Announcements

8:45 - 9:00 A.m. Course Objectives

9:00 - 10:00 A.m. Federal Claims Collection Standards

10:00 - 10:20 A.m. Break

10:20 - 11:20 A.m. Agency Collection Efforts

11:20 - 12:20 P.m. Agency Collection Efforts

12:20 - 1:50 P.m. Lunch

1:50 - 2:50 P.m. Government Receivables and Delinquencies

2:50 - 3:10 P.m. Break

3:10 - 4:10 P.m. Debt Collection Improvement Act

4:10 - 5:00 P.m. Referrals to Treasury for Cross-servicing

5:00 P.m. Recess

Tuesday, March 26, 2002

8:30 - 10:00 A.m. Referrals to Treasury for Cross-servicing

10:00 - 10:20 A.m. Break

10:20 - 11:00 A.m. Referrals to Treasury for Cross-servicing

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11:00 - 11:45 A.m. Nationwide Central Intake Facility

11:45 - 1:15 P.m. Lunch

1:15 - 2:15 P.m. Affirmative Civil Enforcement

2:15 - 3:15 P.m. Bankruptcy's Effect on Collections

3:15 - 3:35 P.m. Break

3:35 - 4:20 P.m. Referrals to United States Attorney's Offices and Financial

Litigation Units

4:20 - 5:00 P.m. Privacy Act

5:00 P.m. Recess

5:30 - 6:00 P.m. Reception

Wednesday, March 27, 2002

8:30 - 9:30 A.m. Asset Investigation

9:30 - 10:15 A.m. Federal Debt Collection Procedures Act

10:15 - 10:30 A.m. Break

10:30 - 11:00 A.m. Debt Accounting Operations Group

11:00 - 11:30 A.m. Questions and Answers

11:30 - 11:45 A.m. Cle, Evaluations and Adjournment